

### Maryland Trauma Physician Services Fund Uncompensated Care and On-call Application Ouestions & Answers

- Q. What is a trauma registry number?
  - A. The facility's trauma coordinator assigns this number to each trauma patient receiving care in the trauma center.
- Q. How does the trauma physician obtain a trauma registry number?
  - A. The physician's billing manager or staff must make arrangements with the trauma center's trauma coordinator to obtain the trauma registry number.
- Q. Are personal identifiers such as patient name and Social Security Number required in order to qualify for payment from the Fund?
  - A. No. To receive payment, each trauma patient must have a trauma registry number.
- Q. Can the applicant attach tables to make space for additional information in the Uncompensated Care application?
  - A. Yes.
- Q. Will Uncompensated Care or On-call applications be accepted if submitted in a format different from the Maryland Health Care Commission's (Commission) standard?
  - A. No. Applications will not be accepted if they are not completed in the standard application format as released by the Commission.

## Q. Does the Commission have the capacity to accept an electronic Uncompensated Care or On-call application?

A. Electronic submissions will be accepted in situations where an applicant has large patient volume; however, you must receive Commission authorization. Please contact Bill Chan (contact information on page 4) to receive approval for electronic submission. An on-line Uncompensated Care application is in development.

# Q. How much time does an applicant have to submit an Uncompensated Care application after the semi-annual period ends?

A. The physician must submit the application within 30 days after the end of the reporting period.

#### Q. Which trauma physicians are eligible for participation under the Fund?

A. Trauma surgeons, orthopedic surgeons, neurosurgeons, critical care physicians, and anesthesiologists can receive payment for services provided to uninsured patients and for increased reimbursement rates for patients enrolled in the Medicaid program. Emergency room physicians have limited participation opportunities, and are eligible to receive reimbursement for care provided to uncompensated care patients only.

# Q. How much will the Fund distribute to emergency room physicians for uncompensated care?

A. Emergency room physicians as a specialty can receive payments up to \$250,000.

# Q. Are Certified Registered Nurse – Anesthetists, Physician Assistants, and Nurse Practitioners eligible for payment from the Fund?

A. No.

#### Q. What is the "Start of Service" date for uncompensated care patients?

A. The "Start of Service" begins on the date when the trauma patient initially arrives at either the emergency department or trauma center for care.

- Q. Can I submit an uninsured patient for payment under the Fund who is awaiting notification of approval in the Medicaid program?
  - A. No. You must wait until the patient's application for participation in the Medicaid program has been determined.
- Q. Do I have to report amounts collected from PIP or auto insurance companies, attorneys, or collection agencies in the Uncompensated Care application?
  - A. Yes, any payment from a third party must be reported in your Uncompensated Care application. The Commission will adjust payments from the Fund according to the monies received from these third party payers.
- Q. Does the patient have to be a resident of the State of Maryland for a physician to be eligible for Uncompensated Care reimbursement under the Fund?
  - A. No.
- Q. Must I submit the Uncompensated Care application with my faculty practice plan or physician practice?
  - A. The Commission encourages the applicant to bundle and submit an Uncompensated Care application in the following order faculty practice plan, physician practice, trauma center on behalf of its trauma physicians, and the trauma physician.
- Q. Who will receive the payment check from the Fund?
  - A. The Commission will send the payment check to the Remit Address submitted in the Uncompensated Care or On-call application.
- Q. Do I have to submit a patient account to a collection agency before submission to the Fund?
  - A. The physician must adhere to their established collection policy and procedures.

### Q. If I have questions about submitting a Medicaid claim under the Fund, who should I contact?

A. Please contact the following individuals:

Robert Ziewlaszkiewicz	Medicaid Policy	(410)767-1481
Medicaid Provider Relations		(410)767-5503
Cheryl Gresham	Training Unit	(410)767-6024
Deneen Ratchford	Training Unit	(410)767-6024

### Q. Where should I send the Uncompensated Care and On-call applications?

A. Please send your applications for payment from the Fund to the following location:

Mr. William Chan Maryland Health Care Commission 4160 Patterson Avenue Baltimore, Maryland 21215

# Q. Where can I find additional information and materials about the Maryland Trauma Physician Services Fund?

A. Copies of the Uncompensated Care and On-call applications as well as additional information on the Fund can be found at the following Commission website –

www.mhcc.state.md.us/trauma\_fund/\_trauma.htm

### Q. How can I contact the Commission with any further questions concerning the Fund?

A. You may contact Mr. William Chan by phone at (410)764-3374 or by email at Trauma@mhcc.state.md.us.